



Elder Abuse Ontario
 Stop Abuse - Restore Respect
Maltraitance des personnes âgées Ontario
 Arrêtez les mauvais traitements - Restaurez le respect

EAO Regional Highlights of Programs and Services

Elder Abuse Ontario is pleased to welcome our new staff to our team of Regional Consultants.

Welcome **NEW** Regional Consultants

East Regional Consultant Stéphanie Cadieux



Stéphanie is our newest Regional Consultant, covering the Eastern region of the province. Most recently, she was in the position of Outreach Worker for the Elder Abuse Response and Referral Service (EARRS) in Ottawa at the Nepean, Rideau & Osgoode Community Resource Centre. There, she coordinated and facilitated educational seminars to raise awareness about elder abuse, and trained service providers, in effective intervention and response strategies.

As Chair of the Ottawa Elder Abuse Response Committee's, Education and Awareness Subcommittee, Stéphanie is working on the development of a comprehensive education and

training strategy for elder abuse awareness and endeavors to implement similar strategies throughout the many other cities in the region's catchment area.

Stéphanie is excited to join EAO, because she has always wanted to make a difference in people's lives, to help them and to empower them. *"Working with EAO allows me to do that on a large scale. Here, I can be at the root of some real and significant change"*.

Candielya Jackson North West Regional Consultant



Candielya joins EAO with a background in Human Rights education and clinical social work. Her previous work experiences focused on gender equity and intersectionality, Indigenous Rights, violence and abuse prevention, environmental leadership and biopsychosocial approaches to counselling.

Candielya respects the diversity of all individuals and believes in the importance of working with community members in a spirit of curiosity and empowerment.

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- Elder Abuse Network Initiatives
- Funded Projects

Champions of Change



It's Not Right – Champions for Social Change

EAO Training and Events

- Archived Webinars

Articles of Interest

- Domestic Abuse and Sexual Assault
- Financial Abuse
- Scam Alerts

Programs and Services

- Wellesley Institute
- Centre francophone
- Victim Justice Network
- Toronto Seniors Helpline

Research and Reports

- Law Commission of Ontario
- Frameworks Institute

Events and Conferences

- Provincial Conferences
- Regional Workshops

With a Masters in Social Work from Dalhousie University and an Hon. BA in Philosophy from Queen's University, Candielya hopes to inspire others to think critically and compassionately about the experiences of older adults. Candielya is looking forward to engaging the diverse populations in the region, in their journey towards better recognizing, preventing and responding to elder abuse.

Outside of work, Candielya enjoys trekking along the Canadian Shield, birding and introducing her young daughter to the great outdoors.



North East Region



Timiskaming Elder Abuse Task Force (TEATF) received funding from the New Horizons for Seniors grant to deliver a project that will bring to light the dark side of aging, a side that society doesn't like talking about, namely "Elder Abuse".

This project will stimulate and educate through performances that promote awareness of this serious problem and help find and offer solutions for seniors and their caregivers. The TEATF will be

working with Mixed Theatre Company to host two performances in Kirkland Lake and New Liskeard in the Fall of 2017.



Le service de police de Toronto a organisé une conférence pour les francophones avec but de rassembler des intervenants, des praticiens des milieux communautaires ainsi que des services sociaux, policiers et judiciaires pour renseigner et offrir des ressources au sujet de la violence conjugale.

La conférence « **La Violence conjugale ça regarde tout le monde** » a eu lieu



au Collège du service de police de Toronto le 11 mars dernier. Une quarantaine de participants ont pris part à cet

événement.



EAO and Laurentian University received funding from the Ontario Trillium Foundation to conduct a **Dementia and Elder Abuse Study**, with the aim to connect stakeholders in northern and rural communities, to collaboratively act on 'barriers and opportunities' to better address elder abuse in cases of dementia. The project is in its third and final phase.

Focus groups with participants from Phases One and 2 are being organized to reunite participants to review the primary findings from the analysis. Communities will discuss their chosen priorities and develop a Plan of Action.



The **North East Regional Elder Abuse Conference** was held in Timmins on March 22, 2017.



In partnership with the Cochrane District Elder Abuse Awareness Program, Victim Services and Behavioural Support Ontario, the Conference attracted over 105 participants from agencies across the North East Region.



[Read Media Coverage in Timmins Today](#)



WEBINAR

Elder Abuse Ontario, in collaboration with the Northern Ontario School of Medicine and Continuing Education-Professional Development are hosting a webinar: **ELDER ABUSE: THE HEALTH CARE CONSENT ACT CAN HELP** on Tuesday, **May 30, 2017** from **11:30 am – 1:30 pm**.

The session will be held via Ontario Telemedicine Network (OTN) and in person at NOSM Sudbury (Rm HSERC 242). [More details](#)

Learn about the Health Care Consent Act and the Substitute

Decisions Act. The Speaker will explain the relationship between health care consent and elder abuse as well as explore conflict resolution strategies, available resources and sources of additional support.

[Register Here](#). For more information, please contact: Josée Miljours Tel: 705-698-5779 or Northeast@elderabuseontario.com

North West

The Northwest Regional Conference, **Transformative Approaches to Elder Abuse: Restorative Justice, Risk Assessment and Safety Planning**, was held March 24th, 2017 in Thunder Bay.

Speaker Julie Friesen, from the Community Justice Initiative, provided participants with insights and knowledge about the restorative justice processes, when working with older adults. Strengths and limitations of these approaches were highlighted.

Rochella Vassell, EAOs Central West Consultant, presented the organization's new Safety Planning Toolkit. This presentation provided an overview of the intersections of domestic violence and older adults and highlighted key issues in safety planning for older adults living at-risk in the community.

East Region



Western Ottawa Community Resource Centre – WC Support Services have incorporated 'Tea and Talk' Workshops as part of their ongoing special services and seminars, which are being offered

at the Constance Bay Community Service Centre on Mondays and Thursdays.

The **Tea and Talk Workshops** are informal workshops to start the conversations about Healthy Relationships. The workshops include such topics as: Age & Discrimination, Protecting your Finances, Communication in Healthy Relationships and Increasing Self-Esteem. Participants are welcome to come to any or all of the workshops.

For more information call: 613-591-3686 ext. 3
[Review Dates of Sessions](#)



Loneliness and social isolation are increasingly prevalent and becoming serious problems across all age groups, but particularly among older adults.

In Ottawa, **Keeping Ottawa Seniors Connected**, is bringing together seven community partners who have received an Employment and Social Development Canada grant of



close to \$3 million in funding over the next three years, to collectively identify barriers to social inclusion (low income, poor official language skills, disability, abuse, rural living) amongst seniors in the Ottawa area and impact change.

The vision is that Ottawa's senior adults become socially engaged and have opportunities and support services in the community to connect them with others. More information can be found on [Keeping Ottawa Seniors Connected website](#)



Launched in October 2015, the objective of the **RISE Campaign** is to help Canadians of all ages, diverse cultures and regions, become aware of the impact of loneliness and social isolation on their older family members, friends and neighbours – and to take action.

It is a national campaign that will involve partners across the country as well as individuals.

The goal of RISE is to share information and encourage implementation of thousands of concrete actions, across the country, to help reduce social isolation and loneliness of our older citizen's. <http://rise-cisa.ca/about/rise-campaign/>

The Spectrum – Fact Sheet
[Download the printable version | Alternate Print Version \(letter size\)](#)

RISE - HelpAge Canada
1300 Carling Avenue, Ottawa, ON
K1Z 7L2 Canada
Tel: 1-613-232-0727
Toll: 1-800-648-1111

Central East



The Haliburton and Kawartha Lakes Elder Abuse Network is hosting a series of **Tea and Talk Workshops** in Lindsay.

The next session will focus on educating older adults on the **“It’s Not Right”** program on Tuesday, May 23, 2017 from 10:30 am – 12:00 noon at Adelaide Place in Lindsay.

Everyone has the right to be safe and free from abuse or neglect. **“It’s not right!”** As neighbours, friends and family members, you can help. You don’t have to “fix” the problem. Caring about the people around you and paying attention when there are signs of trouble are important steps everyone can take. Small actions can make a big difference.

Registration is free. Please register on [Eventbrite](#) For more information contact: Shauna MacEachern, Occupational Therapist, Seniors at Risk Coordinator, Community Care Health & Care Network Phone: 705-928-4465 Email: smaceachern@ccckl.ca



The Durham Elder Abuse Network (DEAN) is currently hiring a part-time Project Coordinator! For many years DEAN has contributed to a number initiatives throughout Durham Region with respects to elder abuse and

seniors’ safety, and in turn they have seen tremendous support from the community and membership for the work that they do. Because of this support they have been able to support the hiring of a part-time, contract position to formally organize two main projects:

- ❶ **Seniors Safety Calendar 2018**
- ❷ **Secret Santa for Seniors Project**

The name of the New Project Coordinator will be announced soon!



The **Prevention of Elder Abuse Committee of York Region** hosted an educational event, **“Who Can Help?- Building Confidence in Your Community Resources”**, on March 24th, 2017 in Newmarket. Over 90 older adults attended this event with York Regional Police providing a presentation on elder abuse, followed by a panel discussion on community support services that included Elder Abuse Ontario, CHATS, a Geriatric Emergency Nurse- Southlake Regional Health Care Centre and Central CCAC,



HomeSharing is an innovative and creative **housing**

solution that connects women (55+) who are willing to open their home to other women living in the community, who are seeking safe

and affordable accommodation. Participants benefit from companionship, help offset living costs and share household responsibilities. The HomeShare program’s role is to discover if there is a perfect match for you! HomeSharing programs are already happening across Canada. These programs have proven to be and are successful, initiatives that exist all around the world, in some cases for more than 30 years. HomeSharing is more than just housing; it is about the relationship of companionship, between two people based on respect, personal choice and maintaining dignity.

The **Cornerstone Family Violence Prevention Centre**, along with many community partners, are excited to be able to deliver this pilot program to people living in Cobourg and Port Hope. [Learn more here..](#) [Download HomeShare Brochure](#)

Central West



The **Peel Elder Abuse Prevention Network** invites you to **“Join The Conversation!”**

Help Shape the Future of Seniors’ Services in Peel Region Together we have the power to make an impact ... let’s make Peel a great place to live for all older adults. [Read more...](#)

For more information about joining the Core Working Group, or to be added to the mailing list, contact Karen Sibal, PEAPN Manager at: ksibal@cfspd.com 905-450-1608 x 175.





The Dufferin Seniors Circle is an opportunity for online community engagement, to share knowledge, resources, community events and volunteer opportunities in the Dufferin County Area. [Get Connected on Facebook](#) !!

West

Huron Women's Shelter received a grant from Employment and Social Development Canada to support the **Huron Youth + Seniors Knowledge Network – "Generations for Change"** project. A collaborative between Goderich District Collegiate Institute and the Goderich Place Retirement Residence, where students from a Grade 10 Careers Class worked with elders to teach them how i-Pads can be used to connect with family and friends, as well as to search out personal interests on the Internet.



The Grey Bruce Senior's Safety Network and Violence Prevention Grey Bruce, with funding from ew Horizon's for Seniors Grant, hosted a one-day forum on March 1, 2017 for community residents and service providers to:

- Build knowledge and community connections to help prevent Elder Abuse
- Understand risks of abuse and how to support seniors and families in need
- Learn about financial abuse and what we can do to address it
- Build safer communities for and with seniors

The Programme included Judith Wahl: Advocacy Centre for the Elderly; Sheila Schuehlein, Elder Abuse Ontario (West Region); Margaret MacPherson: *It's Not Right* Campaign; and Colleen Purdon: Grey Bruce Elder Abuse Senior's Safety Network .

GTA

The **GTA Regional Conference** was held on February 21st, 2017 at Delmanor Prince Edward Tridel in Toronto.

It was a day filled with a rich learning experiences, excellent networking opportunities and meaningful discussions.

Over 50 delegates heard from Keynote Speakers : Christine Elliott, Patient Ombudsman's Office; Dr. David Burnes, Professor, Researcher, University of Toronto;



Therese Liston, Consultant, Seniors Mental Health Service - West Park Centre; and Graham Webb, Executive Director, Advocacy Center For The Elderly.

EAO extends a sincere thank you to all of the presenters for sharing their time and expertise with participants, to make the day a fantastic learning opportunity.



Dr. Sepali Guruge, a Professor and the Research Chair in Urban Health at the Daphne Cockwell School of Nursing, Ryerson University is conducting a research study '**Developing a Comprehensive Understanding of Elder Abuse Prevention in Immigrant Communities**'. Through conducting structured group interviews with older women and men who have experienced abuse, family members, and formal and informal leaders from immigrant communities, and social and settlement service providers in the Greater Toronto Area this project will: first, develop a comprehensive classification of risk factors for elder abuse in immigrant communities and, second, identify the most appropriate and culturally relevant strategies to address the risk factors in immigrant communities in Canada. [Study overview](#)

The focus will be on the two largest immigrant communities in the GTA: East Asian (Korean and Chinese South Asian (Sri Lankan Tamil and Punjabi). [Learn more](#)
Other interesting sites:
www.strength-in-unity.ca
www.addressingIPVSriLanka.ca



Developing an Action Plan for Addressing Social Isolation in Urban Dwelling Asian Seniors, 2015-2017

Social isolation is a serious problem that has been shown to negatively affect the health and

wellbeing of older adults. For older Chinese adults living in the KCN, this issue may be magnified due to a variety of factors (e.g., language barriers). There is a need to better understand how social isolation impacts this population and to develop culturally-sensitive and targeted plans to address it.

To accomplish this goal, the National Initiative for the Care of the Elderly (NICE), in partnership with the Canadian Urban Institute (CUI), Toronto Council of Aging (TCA), and Toronto Community & Culture Centre (TCC), received funding from an Age-Friendly community planning grant provided by the Ontario Seniors' Secretariat/Ministry of Seniors Affairs to develop an action plan

for making the KCN more Age-Friendly for older Chinese adults.

The purpose of the project is to develop an action plan detailing strategies that promote age-friendliness in the Kensington-Chinatown Neighbourhood (KCN). The action plan will focus on promoting age-friendly city principles to minimize social isolation in seniors and maximize their ability to socially participate in their community. It will undertake a multi-stage process to develop the action plan by identifying the physical, social, cultural and environmental factors contributing to social isolation in seniors living in KCN.

The research team will conduct a needs assessment of KCN by conducting telephone interviews with older Chinese residents who

live in the neighbourhood. The team will also hold focus groups with residents and practitioners who work with older adults in the area to identify priorities for improvement.

For almost one year, EAO has served as a key participant for this age-friendly initiative: [Learn more](#)

FOR MORE INFORMATION

If you would like further information on any of these programs, please contact EAO at Tel: 416-916-6728 or by email:

admin@elderabuseontario.com



Funded Project

Increasing Access to Justice for Older Adult Victims of Sexual Assault: A Capacity Building Approach

The **Canadian Network for the Prevention of Elder Abuse (CNPEA)** received three year funding from the Canadian Department of Justice to provide new training and learning for service providers and the development of a centralized repository of high-quality resources about sexual assault for older adults.

Resources will include six training webinars for service providers and criminal justice professionals; materials outlining the unique needs of older adult victims of sexual assault, including older adults who have cognitive or physical disabilities; information and materials about relevant sexual assault laws and

the criminal justice process as well as information and materials about available programs and services. This project will involve:

- 1) A comprehensive review of existing resources across Canada.
- 2) Adding resources to the Hub. These will be selected based on recommendations by elder abuse experts, including provincial organizations and networks to help find best practice tools, policies, current research etc.
- 3) Providing 2 webinars/year addressing specific knowledge and training needs.

Learn more www.cnpea.ca



CANADIAN NETWORK for
the PREVENTION of ELDER ABUSE

RÉSEAU CANADIEN pour la PRÉVENTION
du MAUVAIS TRAITEMENT des AÎNÉS



“It’s Not Right” –Changing the Conversation to Stop the Abuse of Older Adults

2017 Champions for Social Change

A collaboration between the Ministry of Seniors Affairs, Elder Abuse Ontario and Western University, a provincial initiative to engage people to effectively challenge social norms and encourage bystander interventions, in support of at-risk seniors has been undertaken.

Since February 2017, seven regional workshops were held across the province, training over 170 Regional Champions of INR!

These champions are now reaching out to members of their local communities to provide education sessions to increase awareness of elder abuse and building a steadily growing list of local Champions who are helping to encourage social change using the “***It’s Not Right-Neighbours, Friends and Families***” messages and informational materials.

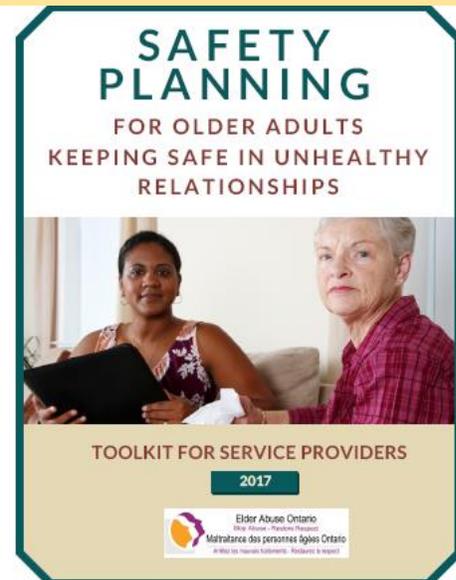
If you are interested in having a Champion speak to your agency or senior group/club, please contact Elder Abuse Ontario at 416-916-6728.

<http://itsnotright.ca/you-power-start-movement-2017>

Learn more to help others see how the little things WE do, CAN make a BIG difference in changing attitudes and behaviours, to stop the abuse of older adults.



Funded by



This toolkit was designed for agencies supporting older victims who are vulnerable, at-risk or experiencing abuse.

Whether the individual is an older man or woman, the Safety Planning Toolkit provides important information about family and partner violence. It also provides suggestions and strategies to help protect older adults in situations of risk or danger and how to maintain one’s safety and security.

The Toolkit employs a commonly asked questions approach to answer those questions many older adults ask such as, is my relationship unhealthy? What can I do? Who can help me?

[Download Toolkit](#)

EAO WEBINARS –ARCHIVED RESOURCES

Supporting Older Adults to Create a Safety Plan

Rochella Vassell and Raeann Rideout, EAO Regional Consultants and Tamar Witelson, METRAC presented a webinar on March 30, 2017 to provide an overview of the Safety Planning Toolkit in conjunction with a discussion on the relationship of domestic violence of older adults.

[PDF Presentation](#)

[View Webinar](#)

Ethical Considerations and Challenges In Responding To Elder Abuse-Part 2

On March 30th, 2017, Blair Henry, D. Bioethics, Senior Ethicist at Sunnybrook Health Sciences Centre, Asst. Professor, DFCM, University of Toronto presented the use of ethical decision-making principles when providing intervention, including reporting elder abuse situations.

[Download PPT Presentation](#) [View Webinar](#)

Supporting Documents:

[IDEA Ethical Decision-Making Framework](#)
[Positive Risk Approach Case Discussion](#)

Home Takeovers

Nicole Li, Program Coordinator, Home Takeovers Program, Crime Prevention Ottawa presented a webinar on Jan. 11, 2017 to showcase the Home Takeovers Program. This program provides ways to intervene in such situations, and ways we can support older adults following a takeover.

[View Webinar](#) [Download PPT](#) [View Report](#)



DOMESTIC ABUSE AND SEXUAL ASSAULT OF OLDER ADULTS

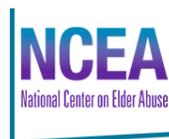
Sutton, D. & Dawson, M. (January 2017). [Femicide of Older Women. Learning Network Brief \(31\)](#). London, Ontario: Learning Network, Centre for Research and Education on Violence Against Women and Children. www.vawlearningnetwork.ca

Pietsch, N. (July 2015). [Sexual Femicide. Learning Network Brief \(30\)](#). London, Ontario: Learning Network, Centre for Research and Education on Violence Against Women and Children. www.vawlearningnetwork.ca

Campbell, M., Hilton, N.Z., Kropp, P.R., Dawson, M., Jaffe, P. (2016). [Domestic Violence Risk Assessment: Informing Safety Planning & Risk Management Domestic Homicide Brief 2](#) London, ON: Canadian Domestic Homicide Prevention Initiative.

Sexual Abuse in Nursing Homes

NCEA developed a new fact sheet in collaboration with [National Consumer Voice for Quality Long-Term Care](#) and [National Organization for Victim Assistance \(NOVA\)](#).



This fact sheet includes physical, social indicators of sexual abuse as well as resources to reach out to for more information and assistance.

[View Fact Sheet](#)

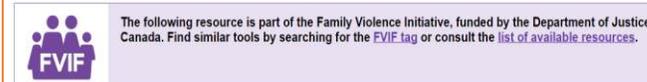
Can People With Dementia Consent To Sex?

Philosophy student hopes her research will inform

NEW PROJECT RELEASE:

In 2016 CNPEA was the proud recipient of the [Family Violence Initiative Fund](#) from the Department of Justice Canada. CNPEA endeavoured to review existing materials that address the abuse of older adults in a family context, and gather key resources on the Hub. These resources encompass research, relevant laws and law enforcement activities and programmes across the country. CNPEA also organized two [Webinars](#) which focused on [Addressing Elder Abuse through partnership between Family Services and Police Services](#) and [Intimate Partner Violence and Older Women](#)

Find the list of resources, on the [project's page](#). All Family Violence Initiative resources are identified with the same "FVIF" tag and the same banner:



FINANCIAL ABUSE

policy for people living with dementia in LTC homes.

[The Relationship Between Age And Consumer Fraud Victimization.](#)

Penny Jorna (2016). Trends & issues in crime and criminal justice. Austrian Government. No. 519 November 2016



Australian Government

Australian Institute of Criminology

This paper examines the relationship between age and the risk of consumer fraud, using the results of online surveys conducted by

the AIC on behalf of the Australasian Consumer Fraud Taskforce in 2011 and 2012. The surveys found statistically significant relationships between age and how invitations were received; age and frauds resulting in victimization; and age and those who sent money in response to invitations. [Visit Website](#)



[IIROC to prohibit advisors from serving as POAs, trustees or executors](#)

From Investment Executive (April 6, 2017)

Investment dealer personnel will be largely banned from serving as power of attorneys, trustees, or executors for clients under new rules the Investment Industry Regulatory Organization of Canada (IIROC) is introducing later this year.

[Advisors Empowered to Fight Elder Abuse](#)

From Barrons (March 31, 2017)

Financial advisors brokers will gain tools to act on suspected fraud and abuse of senior investors under a new Finra rule, reports [The Wall Street Journal](#).

The rule, responds to concerns about the [exploitation of older adults](#) with cognitive impairments and other vulnerabilities as their ranks grow rapidly due to the aging of baby boomers.

SCAM ALERT

'Can You Hear Me?': New Phone Scam Tricks You Into Answering 'Yes'

'If you don't recognize the number, don't answer,' spokesman with Better Business Bureau warns

A new scam relies on your voice to answer a simple question: "Can you hear me now"? The scammers try to bait callers into answering "yes."

Anti-fraud agencies say that simple acknowledgment can be used to make it sound as if you signed on for a purchase or service. [Read Article](#)

Seniors Urged To Be Vigilant After Police Report Hike In Scams

Mass marketing organized crime directed at the public is on the rise in the city, police say.

This article highlights current scams seniors are encountering and how police are responding to the increase in frauds targeted at seniors.

"These are criminals with no conscience," Toronto police Det. Alan Spratt says. "They could care less if they leave a senior destitute and homeless. They don't care. They are in it because they are greedy, and they want to make as much money as they can."

....These scams are becoming popular because they're difficult to investigate since there isn't personal contact between the suspect and the victim. Technology makes it easy to create fictitious identities, fake emails addresses and register phone numbers, making it easy to hide one's identity, he says".

Prevention tips are also highlighted. [Read full Article](#)



DO YOU CARE FOR A FAMILY MEMBER?



Is the person you care for a woman 65 years or older? Was this person or were her parents born in one of the following

countries: India, China, Jamaica, Italy, or the UK?

If **YES**, the Wellesley Institute is interested in learning about the care needs of older women and the support needs of their family caregivers. Your participation is strictly confidential. You will receive \$30 for your participation in a 90-minute focus group discussion. Travel costs will be compensated.

For more information, or to participate, call: Nazeefah Laher at 647-972-1992 or send an email to:

nazeefah@wellesleyinstitute.com



Conseils juridiques en français

Si vous avez besoin de conseils juridiques en français, appelez la Ligne de conseils juridiques sommaires en français au 1 877 966-7345, du lundi au vendredi de 9 h à 17 h. Les appels sont confidentiels.

Vous pouvez obtenir des conseils sommaires dans les domaines de pratique suivants :

- L'immigration
- Le logement (droit des locataires)
- L'aide sociale
- Les normes d'emploi
- Les droits des consommateurs
- Les droits de la personne

L'avocat peut vous fournir des renseignements généraux ou vous aiguiller auprès d'autres services légaux ou communautaires.

Vous pouvez laisser un message sur notre boîte vocale et nous nous engageons à vous répondre dans les plus brefs délais.



Victim Justice Network

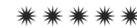
The Victim Justice Network, is a web portal for victims of crime with resources for those who support them. The VJ Networks is a starting point for support and information for victims of violent crime in Canada.



Find Help: Find services and supports in your community



Find Information: Find resources and publications on victim justice issues



The Victim Justice Network has partnered with Algonquin College to study the resiliency of victims of violent crime. The goal of the research is to continue to generate knowledge about the resources that support victims of violent crime and provide them with the opportunity to reflect on their strengths. The findings of the research study will be sent out to a wide network of service providers and advocates, presented at conferences and will be integrated into the curriculum of the Algonquin College victimology program.

The Office for Victims of Crime is participating in the research in an advisory capacity, and is pleased to help share the notice of this research. Share the link below with anyone whom you think may want to participate in the survey. To take part in the study, visit <http://victimjusticenetwork.ca/resource/topic/825-algonquinen>



À qui de droit, comme vous le savez peut-être, le Réseau de la justice pour les victimes s'est associé avec le Collège Algonquin pour étudier la résilience des victimes de crimes violents. L'objectif de la recherche est de continuer à générer des connaissances sur les ressources qui soutiennent les victimes de crimes violents et de leur donner l'occasion de réfléchir sur leur points forts. Les

résultats de l'étude de recherche seront envoyés à un large réseau de fournisseurs de services et de défenseurs, présentés lors de conférences et seront intégrés dans le programme de victimologie du Collège Algonquin.

L'Office des affaires des victimes d'actes criminels participe à l'étude à titre consultatif, et est heureux d'aider à partager l'avis de cette recherche. Nous vous serions reconnaissants de bien vouloir nous aider à partager le lien ci-dessous avec tous ceux que vous pensez veulent participer au sondage. Pour participer à cette étude, visitez

<http://victimjusticenetwork.ca/resource/topic/842-algonquinfr>



The **Toronto Seniors Helpline** is, a joint initiative led by the Toronto Central Community Care Access Centre (TC CCAC), WoodGreen Community Services, and over 30 community agencies across Toronto offering a single telephone number to access a full range of services for seniors in Toronto.

The new phone line is making it easier for Toronto seniors, their caregivers and their health care providers to access home care, crisis services, and other supports seniors need.

Services include access to in-home care such as nursing and personal support, access to community services such as Meals-on-Wheels, adult day programs, and support for caregivers.

The Helpline also offers supportive counseling over the phone, risk assessments, crisis de-escalation and triage to mobile crisis teams, including Crisis Outreach Service for Seniors.

The Helpline operates 365 days/year (9 am – 8 pm Monday to Friday and 10 am - 6 pm weekends and stat holidays).

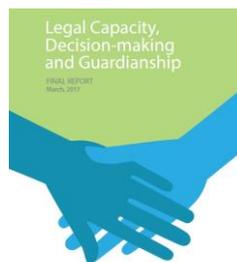
Toronto Seniors Helpline
1-877-621-2077 or 416 217-2077
<http://4seniors.org/>



RESEARCH AND REPORTS

LEGAL CAPACITY, DECISION-MAKING AND GUARDIANSHIP FINAL REPORT

The LCO's Final Report recommends a comprehensive plan to reform Ontario's laws and policies regarding powers of attorney, guardianship and health care consent.



This project responds to public concerns regarding misuse of powers of attorney, elder abuse, excessive intervention in the lives of persons who have disabilities to make independent decisions, barriers to access to justice, and the widespread lack of understanding about Ontario's

complex laws in this area.

The LCO received advice and support from an Expert Advisory Committee and from more than 800 individuals and institutions, including input from Elder Abuse Ontario. The report's 58 recommendations include proposals that would:

- Reduce abuse of vulnerable individuals, including elder abuse;
- Reduce misuse and abuse of powers of attorney through better education, transparency and monitoring;
- Create more options for Ontarians who need support to make decisions independently

[Read More](#)

Gaining Momentum: A FrameWorks Communication Toolkit

FrameWorks Institute launched a NEW collection of resources designed to help advocates reframe aging in America.



Great inspiration for anyone working in the field on how to approach and alter the way we communicate about elder abuse. If you use communications to make the case for adapting society to the needs of an aging population, the evidence-based insights here will be useful to you.

[Download Toolkit](#) [Check Website](#)



**OPSWA 4th Annual
PSW Conference
April 29th, 2017**

Best Western Plus
Cairn Croft Hotel - Lundys Lane
Niagara Falls, ON
8:30am - 5pm

OPSWA will be showcasing some wonderful speakers and seminars at this year's Conference.

Participating are Elder Abuse Ontario, Home Hospice Association, ProMask Fit and many many more!

[CLICK HERE](#) for the day's schedule.

Join in for a day full of educational and fun seminars - all focused on YOU the PSW!

[Learn More](#)

To Register: Contact the Wellington Guelph Hoarding Response Coordinator, Emily Gibson, at 519-836-2332 ext. 108 or email egibson@dunara.com.

There is no cost to register.
[Learn more](#)

**We Care- Diversity Conference
and Expo
Saturday, May 27, 2017**

Taking into consideration, that by 2026 there will be 7.1 million multi- ethno-cultural Canadians living in Canada (National Advisory Council on Aging, Seniors from Ethno-cultural Minorities, 2005) coupled with 6.4% of multi ethno-cultural seniors reporting having unmet homecare needs compared with 4.1 % of Canadian born Seniors (*Um, Seong-gee, and Naomi Lightman. "Ensuring Healthy Aging for All." (2016): Wellesley Institute Study*) clearly demonstrates the importance of addressing the necessities of support in the burgeoning numbers of multi-ethno- cultural Canadian seniors.

This Conference will serve as the platform for learning and sharing best/next practices, current research, and community policies, as well as where relevant, look at improving strategies of engagement and care that can help these seniors be fully competitive, secure, healthy, happy, members of society.



**The Edge of Consent
May 3rd, 2017
8:00 AM - 12:00 PM
McMaster University
1280 Main Street West
Hamilton, Ontario**

This half-day workshop brings together clinicians, service providers, health care professionals, and caregivers from a broad range of organizations, creating an environment rich in opportunity to explore and discuss elder abuse and consent.

Laura Tamblyn-Watts, Senior Fellow at the Canadian Centre for Elder Law, will present the keynote address. Other events include a presentation by Elder Abuse Ontario and interactive case scenarios.

Registration: Please register no later than April 26, 2017.

[Download Registration Form](#)



**How to Support a Family
Member or Loved One with
Unsafe Clutter or Hoarding**

**May 4th, 2017
7 pm - 9 pm
Mount Forest Family Health
Team
Claire Stewart Medical Clinic
525 Dublin St, Mount Forest**

This evening workshop is intended for the family members and loved ones who support someone living in a home with unsafe clutter.



2017 OCSA Conference From Roadmap to Reality: Navigating Change Together

October 18 - 19, 2017
Hilton Suites Toronto/Markham
Conference Centre & Spa
Markham, Ontario

The Ontario Community Support Association (OCSA) hosts the province's leading conference dedicated to home care and community support services. Service providers, researchers, innovators, and other leaders from both inside and outside the health system are encouraged to attend to share their knowledge and connect with our delegates. Conference information and streams can be found at www.ocsaconference.com.

13th Annual NICE Knowledge Exchange 'AdvantAGE'



May 9th, 2017
University of Toronto
Toronto, ON

This event will bring together over 250 researchers, practitioners, policy-makers, students, community members, and others in a day of interactive sessions and discussions to better

understand and improve the response to peaking populations and social citizenship among older adults in Canada and abroad.

The 2017 Exchange focuses on the positive aspects of aging and the contributions of our growing older adult population. For more information, please visit <http://www.nicenet.ca/anke-2017> to see updates.



Canadian Domestic Homicide Prevention Initiative with Vulnerable Populations

October 18-19, 2017
London Convention Centre
300 York Street
London, ON

**Early Bird Registration
is now open!**

This upcoming conference is for policy makers, mental health, justice and social service professionals involved in the prevention, assessment, management, and safety planning for domestic violence and homicide, particularly those working with Indigenous, rural, remote, northern, immigrant and refugee populations, as well as children exposed to domestic violence.

Conference Themes include: Working with Indigenous; rural, remote & northern; immigrant & refugee populations; and children exposed to domestic violence, Emerging trends in Canadian domestic homicides, Domestic

homicide reviews in Canada, and Risk assessment (RA), risk management (RM) & safety planning (SP).

[View poster](#)

[View Preliminary Speakers List](#)

[View Preliminary Conference Program](#)



Provincial Human Services and Justice Coordinating Committee Provincial Conference

November 20-22, 2017
Toronto Marriot Easton Centre
525 Bay Street
Toronto, ON

**CALL FOR ABSTRACTS
EXTENDED
April 14, 2017**

The Conference Planning Committee is seeking abstracts from individuals or agencies across Ontario who can contribute solution-focused knowledge, expertise, innovative and best practices that can enhance, complement or expand services and systems currently in place.

The conference program will reflect a range of themes while showcasing work being done on the frontlines, within the Ministerial and Justice Sector.

Abstracts related to various streams including seniors will be accepted.

[Learn more and/or Submit Abstract Here](#)



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We want to hear from you! If you have an interesting elder abuse project, resource or event happening please let us know. We will share your work with others in our next issue of EAO's newsletter! Send your updates to: Raeann Rideout at centraleast@elderabuseontario.com

Learn More

To receive updates on EAO trainings, upcoming events, and other updates on elder abuse in the field, [***Subscribe to EAO's Newsletter***](#)

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